

DateWrangler Support Agreement

The following (far from officially legal, etc.) document describes the agreement between DateWrangler and Client on using the DateWrangler System, and what support we will offer for this system.

Charges:

For the services described below, the DateWrangler people will charge

Setting up system	\$50
Use of system	\$1 / registered entity per event
System modification	\$40/hr
Hosting system	\$5/month (charged in blocks of 6 months)

The Setup fee includes 30 minutes of tweaking questions and templates. The "Hosting Fee" is passed directly on to Digital Ocean.

Requirements

For us to help you with your event, we typically require the following. Exceptions can be negotiated on a case-by-case basis. The requirements are:

- A maximum cost of \$25/head at door or less (or equivalent, for non-US events).
- At least one Gender category other than "men" and "women."
- You must either advertise as a non-monogamous event or have a checkbox for non-monogamy.
- You must have a publicized sliding scale or other means of a pay reduction. *We feel strongly that the event be advertised as inclusively as possible. One of the ways of doing this is to offer a sliding scale, or at the very least the opportunity to volunteer to not have to pay.*
- A wheelchair and scooter accessible event if possible. *Our system allows marking people so that they do not have to move as much between rounds so as long as you can get people into the venue they can be accommodated.*

Prohibitions:

- We will not support events with any discriminatory practices in terms of who you allow to come (in particular based on race or class). Running a woman only, or X-only event where X is some traditionally underrepresented group is acceptable.

If you cannot or do not want to meet our requirements you should let us know and we can negotiate.

Our Service:

If you meet the above, then we offer:

- Hosting the registration site, including the administration site that allows you to schedule dates, generate a PDF of the date sheets for print out, and enter those sheets in. You can also e-mail all of your members using an e-mail that you set up (you need to give us access to the SMTP server which usually involves giving us your username and password for some e-mail account).
- A manual. We will also answer questions by e-mail or phone to a certain extent.
- Debugging services. If the program is not working, we will work to fix it in a timely manner.

Optional Service:

We can also offer:

- Enhancements. Sometimes you are going to want to customize things beyond what is allowed by the current system. We will sometimes take that on if we find it interesting or worthwhile for the overall system. This is a separate negotiation.
- Aid with experimental features. Sometimes we have new features not fully developed and fleshed out. We do not commit to supporting these unless we agree to do so.

Exclusivity:

Upon receipt of your initial setup fee of \$80 (\$50 set-up and 6 months of hosting), we give you three months to schedule an event and open enrollment. We will not help anyone else use our system in whatever geographic area you are in during that time unless they are running an event for a substantially different demographic. If you stop returning e-mails, however, we will assume you are no longer interested and thus your three months are forfeit.

Communication:

Your communication duties are:

- Declare to us whether you intend to be a volunteer endeavor, a fund-raising enterprise, or a profit-making enterprise.
- Give us feedback as to what works, and doesn't, when you use the system.
- Answer our questions about your activities (e.g., why you ask questions in particular ways or handled enrollment) so we can continue to think about the optimal structure of running an event.

- Ask for things early enough to give us time to respond without it being an emergency.

In turn, we will attempt to be responsive to email inquiries. We will happily discuss why we have designed things as we have, and so forth.

Name/Brand/Word usage rights:

Your registration pages need to say they are run by our system (e.g. “system powered by PSD's DateWrangler”)

You are welcome to use “Poly Speed Dating” and “PSD” in your advertising and propaganda.

We recommend that you call your event something like “Boston Poly Speed Dating”

Perpetual Beta

By agreeing to these terms, you are also acknowledging that the program is not a finished product and is written by volunteers, not for profit, purely for the fun of it. This means there are bound to be errors and rough bits that need to be worked around. Furthermore, things may not work as you wish. We try hard to provide a good product, but our resources (in particular time) are limited. You agree to participate in a relatively sanguine manner in the somewhat informal, ad hoc process that is Poly Speed Dating.

Length of Agreement:

We reserve the rights to amend the above for future events. We will not change the above for a specific event after it has officially been started, but reserve the right to change for future events.